



Global Services

Professional Services

Pitney Bowes Intelligent Locker Solutions

Meet increasing parcel and mail delivery demands.



For more information, call 08444 992992* or send an email to sales.enquiries@pb.com

*Calls are charged at 7p per minute plus your phone company's access charge.

More and more businesses are facing these parcel management challenges:

- A growing number of parcels as a result of ecommerce trends.
- Unsuccessful delivery attempts, resulting in rework and more lost items.
- Security concerns.
- Rising customer expectations for expected deliveries.
- Limited employee resources and physical mailroom constraints.

Meet the challenge with Pitney Bowes® SendSuite® Tracking with Intelligent Locker Solutions.

Our solutions are the sophisticated and easy-to-use way to manage large volumes of your customers' valuable goods. What's more, they allow your employees and customers to maximise their working day by not having to worry about parcels and mail.

Parcel management made hassle-free and streamlined.

SendSuite Tracking software keeps your parcel inventory moving. Items that aren't collected within a given time frame are removed. The recipient is notified that their item is back in the mail room and available for collection during normal operating hours. This complete audit provides accurate visibility and helps manage and report on these complicated deliveries across the entire inbound process.

All of our intelligent lockers are customisable to meet your requirements. Locker bank sizes can be increased at any time as your demand grows.



Features and benefits

The technology

- Powerful software: The lockers communicate directly with Pitney Bowes SendSuite receiving and tracking software, enabling superior management of all inbound deliveries.
- 24/7/365 access: Eliminate lines, wait-times and reduce impact on staff.
- Maximise security: Collections and drop-offs are recorded to monitor and register accountabilities, thus mitigating risk.
- Ease of access: Your customers enjoy simple, secure PIN / barcodes. Our automated modular package pickup system is easy to install and manage.

Meet your goals and complement your environment.

- Configurable to your inbound package receiving and tracking software.
- Suit your layout and space requirements. Suitable for both indoor and outdoor use.
- Centralised or distributed access.
- Choice of locker box sizes to hold flats to large parcels.
- Brand your locker to your own choosing.

Benefits: Recipients

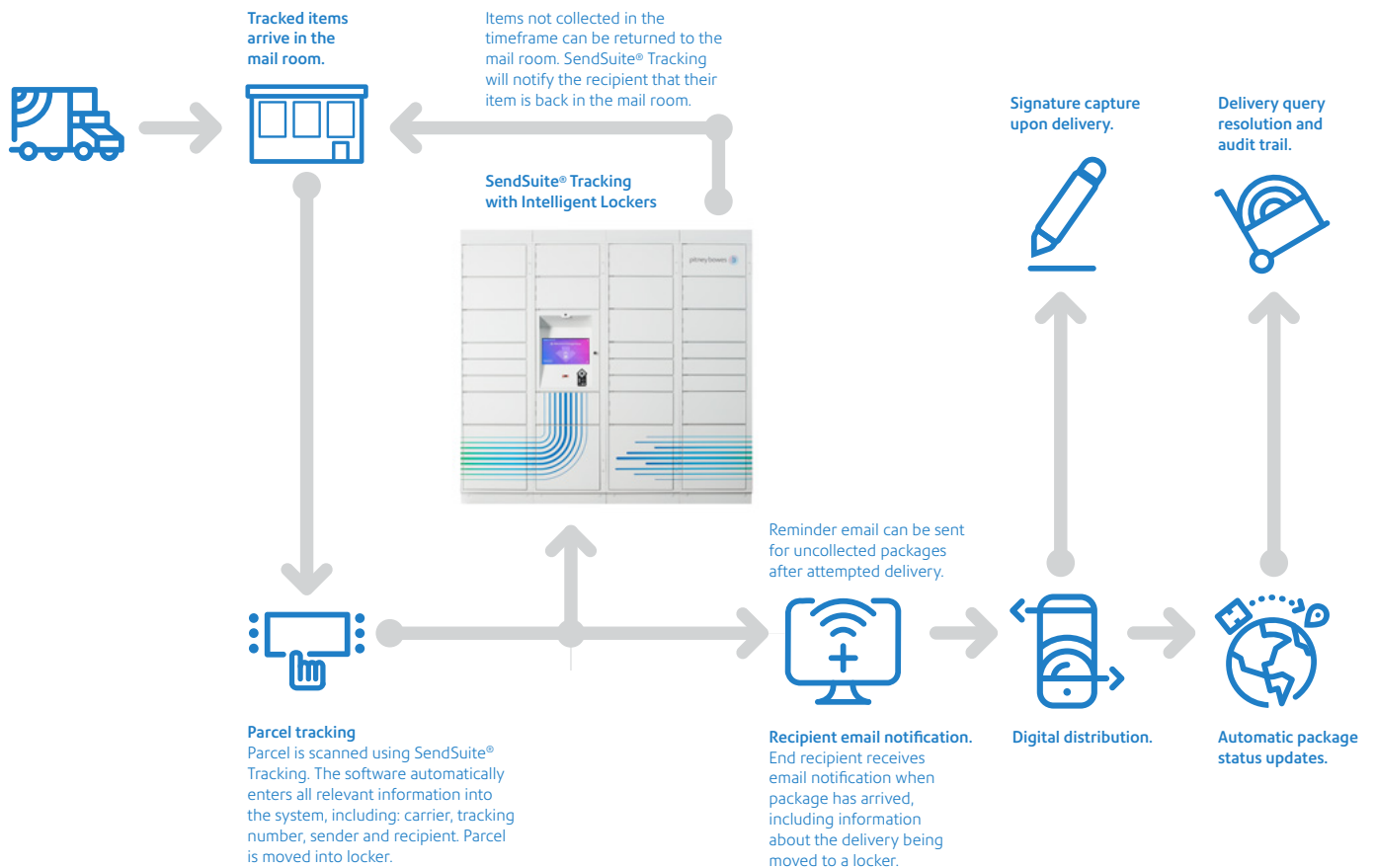
- Security for incoming mail and parcels.
- Assured safe storage and confirmation of delivery.
- One stop 'anytime' retrieval.
- Reduction or even elimination of wait time to retrieve parcels.
- Improve your overall customer experience.

Benefits: Staff

- SendSuite Tracking software enables recipient validation and image capture preserving chain of custody integrity.
- Quickly retrieve tracking information.
- Automatic notification to the recipient of parcel delivery.
- Never leave valuable packages unattended.
- Remove the risk of parcels going missing or being wrongly delivered.
- Reduce the number of inquiries by providing better overall service.
- Eliminate multiple delivery attempts and reshipment costs.

SendSuite® Tracking with Intelligent Lockers – How it works.

Parcels and signed for items are received into the mailroom, tracked to end recipient with a complete audit trail including signature, whether delivered/collected in person or via an Intelligent Locker—a true 24/7 collection service. How the solution can be fully integrated with your internal systems will be discussed with you through our Product Specialist.



Did you know?

Digitally connected consumers and trends are driving change in package and mail delivery.

Our 2021 Parcel Shipping Index found that 5,000 parcels are shipped every second in the world's major markets.

Volume is growing around 21% year on year. Parcel volume is forecasted to reach 256 billion by 2027, with an 8.5% CAGR from 2022-2027*.

*Source: 2021 Pitney Bowes Parcel Shipping Index

United Kingdom

Pitney Bowes European Head Office
pitneybowes.com/uk

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